Forensic Conditional Release Program 1600 9th Street, Sacramento, California 95814 (916) 654-1471

April 15, 2003

FORENSIC INFORMATION LETTER: 03-04

TO: COMMUNITY PROGRAM DIRECTORS

CONDITIONAL RELEASE PROGRAMS

SUBJECT: UPDATE ON CONREP DATA SYSTEM UPGRADE

On March 11, 2003, the Department of Mental Health (DMH) issued FIL 03-02 to advise of the CONREP Data System redesign and plan for deployment to CONREP Providers. Additionally, FIL 03-02 addressed CONREP Provider Internet connection requirements and provided instructions for installation of the Citrix client application in preparation for DMH release of the new CONREP Data System.

DMH is on-track with its deployment of the new CONREP Data System; CONREP Providers should either be prepared or actively preparing for this system change. Therefore, CONREP Providers will note the following timelines for data transactions and system change:

- □ Last day for Access/Data Transmission on the Current CONREP (Silverstream) Data System is close of business, Thursday, May 1, 2003
- The New CONREP Data System will be on-line Monday, May 5, 2003, 8:00 a.m.

Should you have technical problems connecting to Citrix or questions about CONREP Data System transactions, please contact the following:

- □ DMH IT HelpDesk: (916) 654-3445 (Citrix connection problems)
- □ Heather Riis: (916) 654-3420 (questions about Contractor Screen transactions/CONREP Data Reports)
- Violet Chan: (916) 651-6786 (questions about Patient Screen transactions)

Sincerely.

JANE WOEHL Manager

cc: Theresa Billeci, Chief, Forensic Services

Program Liaisons

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CONREP Provider Billing Personnel